

# Roundtable® TSMS

## Product Life Cycle Guide

### Introduction

Roundtable Software's Product Life Cycle consists of a series of milestones that determine the different stages of commercial products starting from their first general availability to the eventual product retirement. The primary objective of the Product Life Cycle guide is to help communicate the different stages of our products, so customers may effectively plan the upgrade or migration strategies of their applications.

### Product Life Cycles

Product Life Cycle classifies Roundtable Software's products in three life cycle phases: **Active**, **Mature**, and **Retired**.

- **Active:** When the initial release was made available. Active products are fully supported for licenses covered under maintenance. If problems are found, Roundtable Software will work with customers toward an appropriate resolution. New features/enhancements will be supplied in subsequent releases or service packs.
- **Mature:** The release has been replaced by a subsequent release. Mature products are fully supported for licenses covered under maintenance. If problems are found, Roundtable Software will work with customers toward an appropriate resolution. New features/enhancements will be supplied in subsequent releases. Service packs may be available at the discretion of Roundtable Software. Roundtable Software recommends that customers plan to upgrade from Mature to Active products.
- **Retired:** No more service packs will be issued. Retired products are fully supported for licenses covered under maintenance. If problems are found, Roundtable Software will provide commercially reasonable efforts to resolve customer issues. Roundtable Software recommends that customers migrate or upgrade from Retired to Mature or Active products to maintain the highest level of support.

Product Version & Current Service Pack	Life Cycle by Product Release		
	Active	Mature	Retired
Roundtable TSMS 12.7	2024-August	TBD	TBD
Roundtable TSMS 12.6	2024-February	2024-August	TBD
Roundtable TSMS 12.5	2023-April	2024-February	2024-August
Roundtable TSMS 12.4	2022-April	2023-April	2024-February
Roundtable TSMS 12.3	2021-Jul	2022-April	2023-April
Roundtable TSMS 12.2	2020-Nov	2021-Jul	2022-April
Roundtable TSMS 12.1	2020-Apr	2020-Nov	2021-Jul
Roundtable TSMS 12.0	2019-Apr	2020-Apr	2020-Nov
Roundtable TSMS 11.8.2	2018-Jun	2020-Apr	TBD
Roundtable TSMS 11.7.3	2017-Jul	2019-Jun	2020-Apr
Roundtable TSMS 11.6.3	2016-Aug	2017-Jul	2018-Jun
Roundtable TSMS 11.5.2	2015-Jun	2016-Aug	2017-Jul
Roundtable TSMS 11.4.1	2014-Sep	2015-Jun	2016-Aug
Roundtable TSMS 11.2.7	2013-Apr	2014-Sep	2015-Jun
Roundtable TSMS 11.0.5	2012-Jan	2013-Apr	2014-Sep
Roundtable TSMS 10.2B05	2010-Mar	2012-Jan	2013-Apr
Roundtable TSMS 10.1C06	2008-Mar	2010-Mar	2012-Jan
Roundtable TSMS 10.1B	2007-Jan	2008-Mar	2010-Mar
Roundtable TSMS 10.1A	2006-Mar	2007-Jan	2008-Mar



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## For More Information

Please contact your account manager or e-mail [hello@roundtable-software.com](mailto:hello@roundtable-software.com). To contact Roundtable Technical Support, visit <https://www.roundtable-software.com/roundtable/support/>.

